# User Characteristics

This section will describe the general characteristics of the intended users (Students and Administrators) of this product.

**Students:**

* Education Level: Students do not need to have a particular education level to use the software. However, it is necessary for students to be enrolled at Wilfrid Laurier University in order to use the software.
* Experience: Prior experience with using the internet is recommended.
* Technical Expertise: The student is expected to be computer literate and to be able to use button, pull-down menus, and similar tools.

**Administrators:**

* Education Level: Administrators do not need to have a particular education level to use the software.
* Experience: Experience with the current scheduling system is recommended. The administrator is responsible for adding, deleting and modifying current course offerings.
* Technical Expertise: Knowledge of database systems is recommended.